

## catering FAQs

### **WHAT ARE YOUR MINIMUMS?**

We currently require private events to have 100 guests or more. Quotes start at \$1,150 inclusive of gelato, equipment, service, and tax. Please email [catering@blackdogchicago.com](mailto:catering@blackdogchicago.com) for a quote specific to your event!

### **HOW DO I BOOK MY EVENT?**

If we're available on your event date and timeframe you can guarantee the date by signing a contract and providing a 50% deposit!

### **WHAT FLAVORS CAN I CHOOSE FROM FOR MY EVENT?**

Choosing flavors for a large group can be difficult! We've cultivated a list below of crowd favorites. These flavors are popular both with our long-time local customers as well as guests traveling in from different cities, states, and countries!

Vanilla Sea Salt Caramel  
Malted Vanilla  
Italian Custard  
Chocolate  
Dairy Free Chocolate  
Mint Cookie  
Birthday Cake  
Espresso Chip  
Dairy Free Strawberry  
Dairy Free Lemon Passionfruit  
Dairy Free Chef's Choice Seasonal Sorbet

### **CAN MY GLUTEN-FREE AND DAIRY-FREE GUESTS ENJOY THE GELATO?**

We're always happy to recommend final menus that include gluten-free & dairy-free options for guests with these common dietary restrictions!

### **HOW LONG IS THE GELATO SERVED?**

We can provide quotes for a variety of needs! Typically, events require a server for one or two hours.

### **HOW MANY SERVERS WILL BE AT MY EVENT?**

The number of servers will be determined by the specifics of your event. Details like the size of event, timeframe of event, and type of event can all affect our recommendations or requirements.

### **CAN YOU PROVIDE A CERTIFICATE OF INSURANCE (COI)?**

With enough notice we are happy to provide a COI if this is required by you or your venue! Please send your venue's requirements to [catering@blackdogchicago.com](mailto:catering@blackdogchicago.com) and we'll request this on your behalf. COIs carry a \$50 processing fee.

### **WHAT IS THE CREDIT CARD FEE?**

For groups paying with a credit card a 3.5% processing fee will be applied. All groups are welcome to pay via ACH to avoid this fee. Final payment is due and must be paid in-full 2-weeks prior to your event.

### **I DON'T NEED A SERVER, CAN YOU JUST DELIVER GELATO TO MY EVENT?**

We are not offering delivery-only for events at this time. All our catering event quotes include delivery of our product, equipment, and a Black Dog Gelato server during the event.

### **WHAT IF I HAVE TO CANCEL MY EVENT?**

If you cancel your event 32 or more days in advance 25% of your original quote is retained as cancellation payment by Black Dog Gelato. If your event is cancelled 15-31 days in advance 50% of your original quote is retained as cancellation payment. If your event is cancelled 14 or fewer days in advance 100% of your charges are retained or due as cancellation payment.

### **WHAT COVID PROTOCOLS DO YOU HAVE IN PLACE?**

At this time, we are following all local mandates for service at events. We expect our clients to do the same.



To check availability and book your event please email us at [catering@blackdogchicago.com](mailto:catering@blackdogchicago.com)