black dog gelato

catering FAQs

WHAT ARE YOUR MINIMUMS?
We currently require private events to have 100 guests or more. Quotes start at $1,300 inclusive of gelato, equipment, service, and tax. You can find example quotes based on a variety of options and needs on our website.

HOW DO I BOOK MY EVENT?
If we're available on your event date and timeframe you can guarantee the date by signing a contract and providing payment!

WHAT FLAVORS CAN I CHOOSE FROM FOR MY EVENT?
Choosing flavors for a large group can be difficult! We've cultivated a list below of crowd favorites. These catering flavors are popular both with our long-time local customers as well as guests traveling in from different cities, states, and countries! GF = gluten free, DF = dairy free. These are subject to change until contracted. Clients can select up to 4 flavors for their event!

CATERING FLAVOR OPTIONS
Malted Vanilla
Vanilla - GF
Chocolate - GF
Espresso Chip - GF, contains nuts
Mint Cookie
Hazelnut Crunch - contains nuts
Pistachio - GF, contains nuts
Dairy Free Strawberry - GF, contains coconut
Dairy Free Lemon Passionfruit - GF, contains coconut
Dairy Free Italian Cookie
Dairy Free Birthday Cake

CAN I CUSTOMIZE FLAVORS FOR MY EVENT?
While we recommend the flavors above, if you'd like to discuss other flavor options you can email us at catering@blackdogchicago.com

HOW LONG IS THE GELATO SERVED AND HOW MANY SERVERS WILL BE AT MY EVENT?
The number of servers will be determined by the specifics of your event. Details like the size of event, timeframe of event, and type of event can all affect our recommendations or requirements. You can find example quotes with various servers for 2-hour event on our website.

CAN YOU PROVIDE A CERTIFICATE OF INSURANCE (COI)?
In order to put together your contract we'll need your venue's COI requirements. Most venues/buildings require a COI. COIs carry a $50 processing fee as noted on our estimate examples on our website.

WHAT IS THE CREDIT CARD SURCHARGE?
For groups paying with a credit card a 2.99% surcharge will be applied. All groups are welcome to pay via Quickbooks ACH to avoid this surcharge.

I DON'T NEED A SERVER, CAN YOU JUST DELIVER GELATO TO MY EVENT?
We do not offer delivery-only at this time. All our catering event quotes include delivery of our product, equipment, and a Black Dog Gelato server during the event. You can find us on ezCater if you'd like delivery only.

CAN WE BRAND ITEMS FOR OUR EVENT?
You can provide any of the following for the event! You are required to supply, deliver, and setup your items on site.

-Large magnet on cart with company logo or event name
-Cocktail napkins with company logo or event name
-Umbrella in company color(s)
-Flavor signage with company color(s), logo, or event name
-Gelato or ice cream spoons in company colors
-Sticker(s) on gelato cups for Mini Gelato Bar or Sundae Bar with company logo or event name. Stickers can be mailed or dropped off with Black Dog Gelato 2 weeks in advance and we will put them on the cups before the event. This option cannot be applied to Prepackaged Cups.

Please understand purchasing your own gelato cups or bowls is prohibited. We use traditional gelato spades which require a cup of the correct, size, shape, and sturdiness. We only scoop into our own cups.

We also do not allow wrapping of our gelato carts. We can provide details for the carts if you'd like to purchase and wrap your own cart to have at your event.

To check availability and book your event please email us at catering@blackdogchicago.com